



# BENEFITS GUIDE

January 1 - December 31, 2022

Your Health

Your Family

Your Life



# Welcome

Your benefits are an important part of your overall compensation. We are pleased to over a comprehensive array of valuable benefits to protect your health, your family and your way of life. This guide answers some of the basic questions you may have about your benefits. Please read it carefully, along with any supplemental materials you

### Eligibility

Full-time employees who are regularly scheduled to work 30+ per week. You may also enroll your eligible family members under certain plans you choose for yourself. Eligible family members include:

- Your legally married spouse
- Your registered domestic partner (RPD) and/or his/ her children
- Your children who are your natural children, stepchildren, adopted children for whom you have legal custody up to the age of 26

### When Coverage Begins

- New Hires: You will be eligible the 1st of the month following 60 days of employment. You must complete the enrollment process within 30 days of your date of eligibility.
- Part-Time to Full-Time: You will be eligible the 1st of the month following 60 days from the date you became full-time. You must complete the enrollment process within 30 days of your date of eligibility.
- Open Enrollment: Changes made during Open Enrollment are effective January 1st of the following year.

### Choose Carefully!

Due to IRS regulations, you cannot change your elections until the next annual Open Enrollment period, unless you have a qualified life event during the year. Following are examples of the most common qualified life events:

- Marriage or divorce
- Birth or adoption of a child
- Child reaching the maximum age limit
- Death of a spouse, RDP, or child
- Change in child custody
- Change in coverage election made by your spouse/RDP during his/her employer's Open Enrollment period
- You lose coverage under your spouse's/RDP's plan

## **Making Changes**

To make changes to your benefit elections, you must contact Human Resources within 31 days of the qualified life event (including newborns). Be prepared to show documentation of the event such as a marriage license, birth certificate or a divorce decree. If changes are not submitted on time, you must wait until the next

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# **Enrollment**

Visit <u>www.cochr.online</u> You will find detailed information about the plans available and instructions for enrolling.

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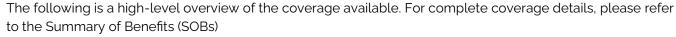
# Medical Plan

We are proud to offer you a medical plan that provides comprehensive medical and prescription drug coverage. The plan also offer many resources and tools to help you maintain a healthy lifestyle. The following is a brief description the of plan.

#### United Health Care PPO

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The PPO plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the united Health Care Network. There are no referrals required to see a specialist. The calendar year deductible must be met before certain services are covered.





Services		In-Network	Out of Network	
Calendar Year Deductible: Single / Family:		\$2,000/\$4,000	\$4,000 / \$8,000	
Out-of-Pocket Maximum	Single / Family:	\$6,500 / \$13,000	\$13,000 / \$26,000	
Preventative Services		\$0	50% after deductible	
Coinsurance United Health Care / Member:		80% / 20%	50% / 50%	
Physician Office Visits	Primary / Specialist:	\$60 / \$60	50% after deductible / 50% after deductible	
	Virtual Visit:	\$0	50% after deductible	
Routine Lab/X-ray		\$30	50% after deductible	
Complex Diagnostic (MRI/F	PET)*	20% after deductible	50% after deductible	
Urgent Care*		\$50	50% after deductible	
Emergency Room		\$500 co-pay	\$500 co-pay	
Outpatient Surgery		20% after deductible	50% after deductible	
Inpatient Hospital		20% after deductible	50% after deductible	
Prescription Drugs (Tier 1/Tier 2/Tier3/Tier 4)				
Pharmacy Deductible: Individual / Family:		No Rx Deductible	No Rx Deductible	
Retail Pharmacy		\$10 / \$45 / \$110 / \$500	\$10 / \$45 / \$110 / \$500	

# United Health 24/7 Virtual Visits

#### United Health Virtual Visits

When you need care — anytime, day or night — or when your primary care provider is not available, virtual visits, also known as telehealth, can be a convenient option. From treating flu and fevers to caring for migraines and allergies, you can chat with a provider 24/7.

#### Conditions Commonly Treated Through a Virtual Visit:

- Cold/Flu
- Fever
- Sinus Infections

- Allergies
- Bladder/Urinary Tract Infection
- **Bronchitis**

- Migraine/Headache
- Sore Throat
- Family Health Questions

Enroll for free at myuhc.com or on the mobile app when you are ready to see a doctor

#### How to use Virtual Visits:



Register in 2 minutes



Copay processed by credit card



Review doctor profiles



Choose a doctor and enter pharmacy information



Consultation with board-certified doctor within 3 minutes



Doctor diagnoses. If Rx is prescribed, it is sent to patient's preferred pharmacy



UHC sends conversation summary to patient



Claim is sent to insurance or processed by credit card

# **Urgent care vs Emergency Room**

### **Urgent Care...Quickly**

Urgent care centers are designed for patients whose illness or injuries don't present as life threatening, but who cannot wait until a primary care physician can treat them. Things typically treated at an urgent care facility include:

- ▶ UTI's
- Sprains
- Flu/Cold
- Sinus infection

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- Pink eve

Sore throat

- Earache
- Minor cuts/burns
- ▶ STDs
- Rashes
- Fractures
- Vomiting

### Emergency Room (ER)...Now

ERs should be reserved for true emergencies. Is your life in danger or are you facing a permanent disability? Things typically treated at an ER include:

Poisoning

ness

- Difficulty breathing
- Seizures
- Head/eye injuries
- Uncontrolled bleeding

- Severe chest pain
- Loss of conscious-
- Severe wounds

Broken bones

▶ Stroke

# **Dental and Vision Plans**

We are proud to offer a PPO dental and vision plan to you and your eligible dependents.

Ameritas: This plan offers you the freedom and flexibility to use the dentist of your choice with no waiting periods. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a dentist or doctor who participates in the Anthem network.

## **Dental**



Key Dental Benefits	In-Network	Out-of-Network			
Deductible (per plan year)					
Individual / Family	\$50 per person (max of 3 per family) Basic and major services only	\$50 per person (max of 3 per family) Basic and major services only			
Benefit Maximum (per pl	Benefit Maximum (per plan year); preventative, basic and major services combined				
Per Individual	\$1,500	\$1,500			
Covered Services					
Preventive Services	0%	0%			
Basic Services	20% after deductible	20% <sup>*</sup> after deductible			
Major Services	50% after deductible	50% *after deductible			
Child Orthodontia	\$1,000 lifetime maximum 50%	\$1,000 lifetime maximum 50% <sup>*</sup>			

Coinsurance percentages and copay amounts shown in the above chart represent what the member is responsible for paying

## Vision



Key Vision Benefits	In-Network	Out-of-Network Reimbursement	
Exam (once per 12 months)	\$10 co-pay	\$10 co-pay	
Standard Lenses (once per 12 months)	\$25 co-pay	\$25-\$45 allowance	
Frames—Elective (once per 24 months)	\$130 allowance	\$105 allowance	
Frames—Medically Necessary	Covered in full	\$210 allowance	
Contacts* (once per 12 months)	\$60 allowance	No benefit	

<sup>\*</sup>Contacts may be chosen in-lieu of glasses to be eligible for the allowance

### **Laser Vision Correction Surgery**

Glasses or contacts may not be the answer for everyone. That's why the vision plan offers further savings with discounts on refractive surgery. Pay a discounted amount per eye for LASIK Vision correction at participating facilities. For more information, please contact Ameritas directly.

<sup>\*</sup>All non-network reimbursements are based on usual and customary charges. Balance billing may apply

# Supplemental Benefits

# **Employee Assistance Program**

The following benefit is provided by UHC and available to employees enrolled in the UHC health plan. Your EAP is designed to help you lead a happier and more productive life at home and at work. Call for confidential access to a Licensed Professional Counselor who can help you. You may also get a referral for 3 no-cost visits with a behavioral health provider for those who qualify



#### No -cost call

When EAP is included in your health plan, The call costs nothing



#### Confidential

Your personal information is kept completely private



#### Personal Service

Whatever your specific situation specialists are there to help!

### A Licensed Professional Counselor can you with:

- Stress, depression, anxiety
- ► Relationship issues, divorce
- ► Job stress, work conflicts
- ► Family and Parenting problems
- ► Anger, grief and loss
- Substance use issues

- Legal advice
- Financial advice
- And much more

Call 1-888-887-4114 to get started

# 401(k) Retirement Savings Plan

Make the most of your employer-sponsored retirement plan by contributing to your 401(k) account. COC Consulting teams with T. Rowe Price to offer you a wealth of guidance and the ability to meet your financial goals. COC's 401(k) plan offers various investment options.

### Eligibility

You will be eligible to contribute one the first day of the month after one year of full-time employment.

### Company Match

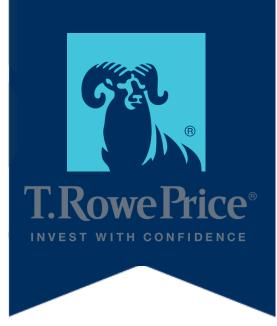
COC will match 100% of the first 3% the employee contributes and 50% of the next 2% the employee contributes for a total match of 4% with immediate vesting.

# 401(k) Limits

### **Employee Contributions**

You are able to contribute between 1% and 75% of your pay in pretax deferrals; up to the 2022 contribution limit of \$20,500 if under 50 years old or \$27,000 if 50 year or older

We encourage employees to make their own contribution and investment decisions; please visit www.trowprice.com to make enroll or make changes at any time throughout your employment



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# Time Off

## Paid Time Off (PTO)

COC Consulting believes that employees should have opportunities to enjoy time away from work to help balance their lives. Our Paid Time Off benefit allows our employees to manage their need to cover vacation other situations that require time away from work, while recognizing their individual responsibility to manage their paid time off.

### Eligibility

Full time employees will start to accrue PTO upon hire. They will be eligible to use their PTO after 90 days of employment.

#### Accrual

Full-time employees accrue at the rate of 3.07 hours per pay period, which is equivalent to approximately 10 days per calendar year.

# Sick time

Sick time is separate from PTO and may be used by an employee to care for themselves or if an employee needs to provide care for a family member who is ill. Sick days may also be used if an employee needs time off for scheduled medical procedures

### Eligibility

All employees will start to accrue sick time upon hire. They will be eligible to use their accrued sick time after 90 days of employment.

#### Accrual

State	Sick hours accrual rate		
Arizona	1 hour per 30 hours worked (approx. 70 hours per year for full-time employee)		
California	1 hour per 30 hours worked (approx. 70 hours per year for full-time employee)		
Nevada	0.01923 hours per hour worked (approx. 40 hours per year for full-time employee)		
Oregon	1 hour per 30 hours worked (approx. 70 hours per year for full-time employee)		
Washington	1 hour per 40 hours worked (approx. 52 hours per year for full-time employee)		

# Holidays

<u>Exempt Employees:</u> the following company holidays are paid (regardless of working or not):

- New Year's Day (January 1st)
- Memorial Day (Last Monday in May)
- Independence Day (July 4th)
- Labor Day (1st Monday in September)
- Thanksgiving (4th Thursday in November)
- Family Day (Day after Thanksgiving)
- Christmas Day (December 25th

Non-exempt Employees: the following company holidays will receive holiday premium pay if they work:

- New Years Day (January 1st)
- Independence Day (July 4th)
- Thanksgiving (4th Thursday in November)
- Christmas Day (December 25th)

## Holiday Premium Pay

For each hour of work on a holiday, nonexempt employees receive holiday premium pay. Holiday premium pay equals half of an employee's rate of hourly basic pay. Employees who are required to work on a holiday receive their rate of basic pay, plus holiday

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# **Cost of Benefits**

Your contributions toward the cost of benefits are automatically deducted from your paycheck before taxes. The amount will depend upon the plan you select and if you choose to cover eligible family members. Please refer to the separate rate sheet for your medical contributions.

#### **DENTAL COVERAGE**

Coverage Tier	Total Premium	Company Pays per Month	Employee Pays per Month	Employees Bi-Weekly Rate
Employee	\$41.16	\$20.58	\$20.58	\$9.50
Employee & Spouse	\$90.36	\$20.58	\$69.78	\$32.21
Employee & Child(ren)	\$108.88	\$20.58	\$88.30	\$40.75
Employee & Family	\$152.08	\$20.58	\$131.50	\$60.69

#### **VISION COVERAGE**

Coverage Tier	Total Premium	Company Pays per Month	Employee Pays per Month	Employees Bi-Weekly Rate
Employee	\$8.40	\$4.20	\$4.20	\$1.94
Employee & Spouse	\$16.84	\$4.20	\$12.64	\$5.83
Employee & Child(ren)	\$14.72	\$4.20	\$10.52	\$4.86
Employee & Family	\$23.08	\$4.20	\$18.88	\$8.71

# **Contact Information**

If you have questions you can contact human resources, the plan carriers or Comstock Insurance

Coverage	Carrier	Group Number	Telephone Number	Website/E-mail
Medical Insurance	United Health Care	1380500	866-414-1959	www.myuhc.com
Dental	Ameritas	53274	800-487-5553	https://explore.ameritas.com/associates/dental/
Vision	Ameritas	53274	800-487-5553	https://explore.ameritas.com/associates/vision
401(k) Retirement Plan	T.Rowe Price	N/A	800-638-7890	https://rps.trowprice.com
Claims Assistance	Comstock Insurance	N/A	775-853-9424	www.comstockins.com

DISCLAIMER: The material in this benefits brochure is for informational purposes only and is neither an offer of coverage or medical or legal advice. It contains only a partial description of plan or program benefits and does not constitute a contract. Please refer to the Summary Plan Description (SPD) for complete plan details. In case of a conflict between your plan documents and this information, the plan documents will always govern. Annual Notices: ERISA and various other state and federal laws require that employers provide disclosure and annual notices to their plan participants. The Company will distribute all required notices annually.

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